



## Participation Benefits

1. **No more handwritten inspection reports** - the biggest benefit to utilizing the e-SAFETY system is that it eliminates the need maintain or retain MV431 or MV480 record books. Stations only need to keep a signed copy of the safety inspection work order for their records.
2. **Less time spent on audits** - participation in e-SAFETY enables your Quality Assurance Officer to review inspection records electronically, reducing the time they would normally spend manually reviewing your MV-431 and MV-480 inspection records one page at time.
3. **Fewer VIN data entry errors** - the e-SAFETY program is barcode scanner compatible to simplify data entry. The system is capable of receiving data from a compatible barcode scanner so that you can scan a registration card for the required vehicle data, instead of entering it manually. Bar code readers are optional, stations can opt to manually enter the registration information.
4. **Provides secure record backup** - all e-SAFETY inspection records are securely stored and backed-up online and can be retrieved at any time; eliminating the need for on-site backups of your inspection records.
5. **Easy records review and management** - e-SAFETY provides better oversight of your inspection records, allowing you to easily review inspection records and track sticker usage. The e-SAFETY website is available 24/7.
6. **Only pay for the inspection stickers issued** - you only pay for the number of safety inspection stickers you issue through inspections or windshield replacements and vehicle history searches beyond your own station records.
7. **Lower transaction fees** - transaction fees have been reduced to \$0.18 per transaction. That is a 75% reduction over the previous e-SAFETY transaction fee. No transaction fees are charged for recording failed inspections, sticker number corrections, or voided/missing/stolen sticker entries.
8. **Access to call center assistance** - participation in the e-SAFETY program gives you access to the Safety Technician Call Center for answers to questions or assistance, as well as a subscription to the e-SAFETY newsletter to stay informed on helpful topics, changes, updates or improvements to the e-SAFETY program.
9. **Generate customer inspection reports** – the system allows you to generate a Safety Inspection Report for your customer to provide them with required brake and tire readings. It also gives you the ability to easily document recommendations or notices to your customer.
10. **Have input on ongoing improvements** - Parsons will gather feedback from e-SAFETY participants and the vehicle inspection industry for ways to improve the system.



## e-SAFETY Station Enrollment Frequently Asked Questions

### **Why should I sign up for e-SAFETY?**

Participating in e-SAFETY can streamline your vehicle safety inspection record keeping, provide easy access to past safety inspection records, and reduce your paper record keeping requirements. See the e-SAFETY Participation Benefits sheet for more details.

### **I perform emissions inspections, too. Can I use my emission analyzer for internet access to the e-SAFETY website?**

Some equipment manufacturers offer this ability through their analyzers. You will need to contact your analyzer's equipment manufacturer for more information.

### **Why is ACH electronic payment a requirement?**

Direct electronic payment provides more detailed and secure record keeping and invoicing for your station while making the e-SAFETY Inspection Program more secure, sustainable, and cost effective. ACH eliminates lost checks, postage costs and mailing delays.

### **Will my checking account information be secure?**

The information you are supplying to participate in the ACH payment method only includes the information listed on a paper check. The information is encrypted before it is stored in our secure database to prevent anyone from accessing the details and is masked to all users in all applications. Only individuals assigned with the proper security can view your information and viewing of the data is logged into an audit report to prevent unauthorized access. After entry into our system, your voided paper check is destroyed. We will not share your information with any other companies or entities.

### **Can I choose or change the day that funds are taken from my checking account for the ACH electronic payment?**

All stations will be invoiced on the 1<sup>st</sup> of each month and all ACH electronic payment transactions will be initiated on the 21<sup>st</sup> of each month.

### **If I own multiple inspection stations, all using the same bank account, will I receive a combined invoice for all my stations, or a separate invoice for each station?**

You will receive a separate invoice for each station and a separate ACH electronic payment transaction for each invoice. You can use the same bank account to pay for multiple station invoices.

### **How do I change my bank account information after enrolling?**

Download the ACH Change Authorization Form from the e-SAFETY website or call the Station Operator Hotline and follow the instructions for submittal. Change forms must be received by the 15th of the month to become effective for the regular monthly draw on the 21st of the month. After submitting a change form, it is recommended that you call before the 21st to make sure your bank account change has been received and processed.

### **Can I pay by credit card?**

Credit cards are not accepted for payment.

### **Who do I contact if I have questions on the enrollment process?**

You may contact the Station Operator Hotline at 888-265-5909 for any questions you have related to enrollment.